



	Standard Edition		Professional Edition	
	Included	Optional	Included	Optional
Up to 32 users	✓		✓	
IP phone support	✓		✓	
Phone Manager Lite	✓		✓	
TAPI	✓		✓	
SMDR	✓		✓	
64-way basic conferencing	✓		✓	
IP Office Manager	✓		✓	
System Status Application	✓		✓	
Voice Networking		✓		✓
Advanced Networking		✓		✓
Embedded Voicemail		✓		✓
Phone Manager Pro / PC Softphone		✓		✓
SoftConsole		✓		✓
CBC		✓		✓
SIP Trunking		✓		✓
IP DECT		✓		✓
Mobile Twinning		✓		✓
VPN phone support		✓		✓
CTI Link Pro		✓		✓
32 - 272 Users			✓	
Expansion Module support			✓	
64-way Meet-Me conferencing			✓	
Voicemail Lite			✓	
Voicemail Pro				✓
ContactStore				✓
Conferencing Center				✓
CCC				✓
TAPI WAV				✓



5402 Digital Telephone

5402/5602

The Avaya 5402 single-line digital phone offers a high-end feature set, including a productivity local call log and speed dial directory. With an advanced user interface, the 5402 digital phone's 2 line, 24 character display eliminates the need for paper labels. 14 programmable feature keys and 10 fixed feature buttons ensure easy access to this phone's advanced functions.



5410 Digital Telephone

5410/5610

This single line telephone features a 5 line, 29 character display, 12 programmable buttons, 14 fixed feature keys and 4 soft keys, a full-duplex speaker phone and other usability features. The Avaya 5410 digital phone connects to the IP Office server through an IP office digital station port.



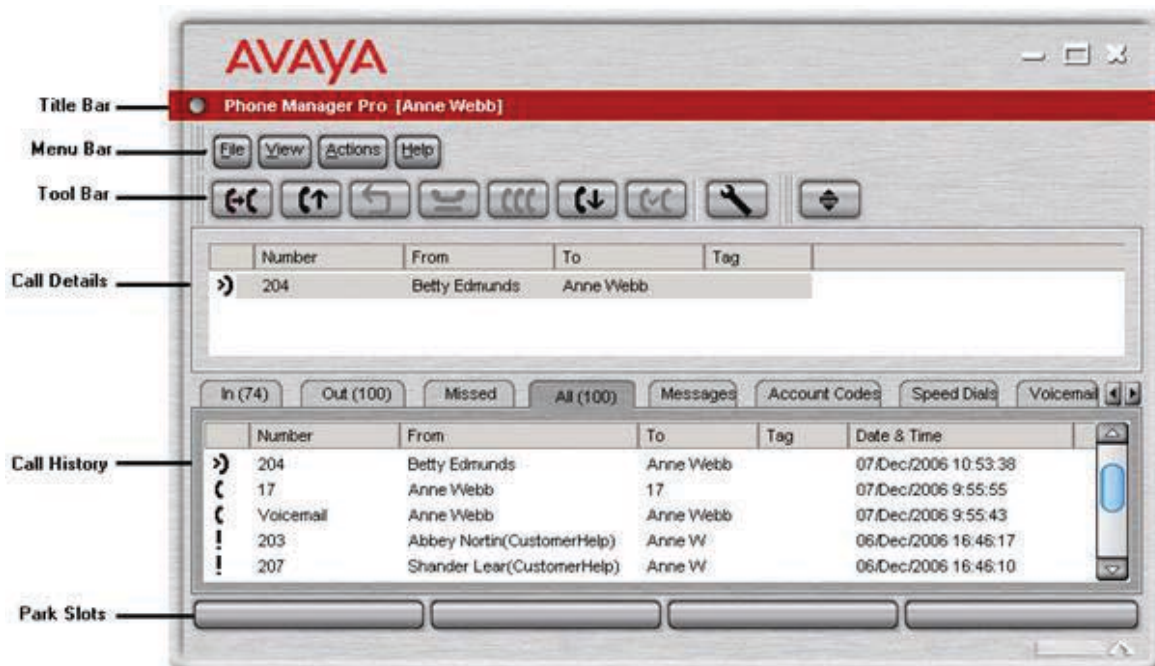
5420 Digital Telephone

5420/5620

Can only be used on the IP Office or Small Office - these terminals will not function on any other Avaya communications equipment. High-end feature set with productivity local call log and speed dial directory. Advanced user interface. Reduced installation and move costs - no paper labels. Investment protection with downloadable firmware. Large screen 7 line x 29 character display. Twenty-four call appearance/feature buttons in 3 pages. Adjustable Desk Stand. Fully Global ready (Icons used to indicate fixed button functionality). Large message waiting indicator. Headset jack. Local language customization (choice of languages for local phone menu) Eight Personalized Ring Patterns. Either desk or wall mountable.

Phone Manager

The IP Office Phone Manager application provides users control of their telephone from a networked PC. Phone Manager can be used with any IP Office extension; analog, digital or any IP telephones, wired or wireless, and is available in three versions: Phone Manager Lite, Phone Manager Pro and Phone Manager PC Softphone subject to licensing.



SoftConsole

SoftConsole is the PC based Windows Operator Console for IP Office. SoftConsole has been designed to improve operator service by providing the operator with call information and available call actions to simplify call handling and give the appropriate response to the caller. With this easy to use software tool the operator can maintain visibility of the number and type of calls waiting and so ensure that clients are greeted in a professional manner. SoftConsole has a similar look and feel to the Phone Manger application and can be minimized in the Windows system tray when not in use, but will pop up on the screen when a call is received.

